

Get the
assistance
you need now.

Programs we offer

HOME ENERGY ASSISTANCE

Entergy, Atmos and Share the Warmth (Atmos) funds are available to eligible parish residents to assist with utility bills. Program guidelines are established by the State, and applicants may reapply after six months. **

EMERGENCY ASSISTANCE

Designed to provide emergency aid of a temporary nature to low-income and unemployed families. The most common emergency aid provided is in the form of food, medicine, clothing and limited utility, rent and/or mortgage assistance. **

Community Services Hours

Monday - Friday:
8:30 a.m. - 4 p.m.

ST. CHARLES PARISH
DEPARTMENT OF
**COMMUNITY
SERVICES**

*Open the brochure to find out
more about our many programs.*



ST. CHARLES PARISH
Department of Community Services
14564 River Road, P.O. Box 169
New Sarpy, La 70078
Phone: (985) 764-7944
Fax: (985) 764-7943

"Bridging our Communities"

JOAN DIAZ,
DIRECTOR

LARRY COCHRAN,
PARISH PRESIDENT

WEATHERIZATION PROGRAM

Designed to assist low-income families with limited minor energy conservation repairs. These repairs include sealing cracks, repairing or replacing windows and doors, weather stripping, attic insulation, etc. Guidelines are established by the state. **

EMERGENCY FOOD AND SHELTER PROGRAM

Funds are available to assist in paying utility bills, mortgage and/or rent. Those who have overdue notes for mortgage, notice of eviction or "5 days to vacate" or a notice of utility disconnect may apply. Approval may take 3 days or more from the date of application. East Bank residents may apply at the Arterbury Building, 14564 River Road in New Sarpy, and West Bank residents may apply at Social Concerns, 1601 Paul Maillard Road in Luling. **

SUMMER FOOD SERVICE

Lunch is served about 6 weeks at East and West Bank school sites during the summer. Children ages 18 and under and handicapped adults who attend a state accredited St. Charles Parish school are eligible. **

EMERGENCY HOME REPAIR PROGRAM

Designed to provide assistance to elderly, low-income and single head of household homeowners in need of emergency repairs. **

LACHIP

Provides assistance in completing applications for clients with children under 18 years of age with medical insurance.

MEDICAID

This program provides assistance in completing applications for potential Medicaid eligibility.

SCP PRESCRIPTION ASSISTANCE CARDS

The Prescription Assistance Service program helps eligible individuals obtain free or discounted prescription medications directly from the manufacturer.

H.O.M.E. PROGRAM

Designed to assist eligible applicants with home repairs. Applicants must be a resident of the parish and able to show proof of home ownership. The state, HUD, and the Consortium of Kenner, Jefferson and St. Charles Parishes establish guidelines.

INFORMATION AND REFERRAL SERVICES

In cases where clients are either ineligible for any of the services and/or where additional assistance is needed, referrals are made to other service agencies, including Social Concerns, the Office of Family Services, St. Charles Community Health Center, Red Cross, Catholic Charities, Social Security, the Veterans Administration, Council on Aging, After Care, local churches and various parish offices.

LEGAL AID

The St. Charles Parish Department of Community Services also provides a space for residents to meet with a lawyer from Legal Aid, by appointment only, for free legal services every Thursday at the department. To set up an appointment, please call Legal Aid at (504) 340-1381.

* We consider all forms of income including but not limited to: Wages, VA pensions or survivor benefits, SSI, AFDC, Social Security and Food Stamps to determine eligibility.

** Programs are subject to available funding.